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November 23, 2005

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> St. SW  
Washington DC 20554

Re: **COMPLIANCE LETTER**  
WC Doc. No. 05-196

Dear Ms. Dortch:

Please accept this letter as CTC Telcom, Inc.'s, "Compliance Letter" as required by the Commission's *VoIP911 Order* in WC Docket No. 05-196.

**911 Solution.**

CTC Telcom offers interconnected VoIP service solely to subscribers in CTC Telcom's service area in Barron County, Wisconsin. CTC Telcom provides 100% of its VoIP customers with 911 service in compliance with the rules established in the "*VOIP 911 Order*". This statement of compliance assumes that in acting upon pending petitions for clarification, the Commission will acknowledge that an interconnected VoIP offering which provides E911 capability, but which does not allow customers to change locations without notification of CTC Telcom, or, in any event, to change locations to any place outside of CTC Telcom's service area, will be in compliance with the rules. Should the Commission rule otherwise, CTC Telcom will revise its statement accordingly.

- 911 Routing Information/Connectivity to Wireline E911 Network

CTC Telcom is routing all calls from its subscribers to the appropriate PSAP as specified in paragraph 42 of the "*VOIP 911 Order*". Specifically, CTC Telcom provides interconnect VOIP service only to subscribers located in its service area located wholly within Barron County, Wisconsin and all 911 calls are routed to the Selective Router that serves the Barron County PSAP.

- Transmission of ANI and Registered Location Information

- i. 100 % of the PSAPs in the CTC Telcom's service area are capable of receiving and processing ANI and Registered Location information that the provider transmits.



- ii. 100 % of CTC Telcom's VOIP customers transmit ANI and Registered Location information to the answering points that can receive them.
- iii. NA
- 911 Coverage
  - i. CTC Telcom has achieved full 911 compliance with the VOIP 911 Order in all areas of its service area.

**Obtaining Initial Registered Location Information**

CTC Telcom obtains the Registered Location information from 100% of its VOIP customers when the customer first signs up for the VOIP service.

**Obtaining Updated Registered Location Information**

CTC Telcom's VOIP customers are given the following options to update their Registered Location information:

- i. Stop at a customer service office location
- ii. Call a customer service location
- iii. Email a customer service location

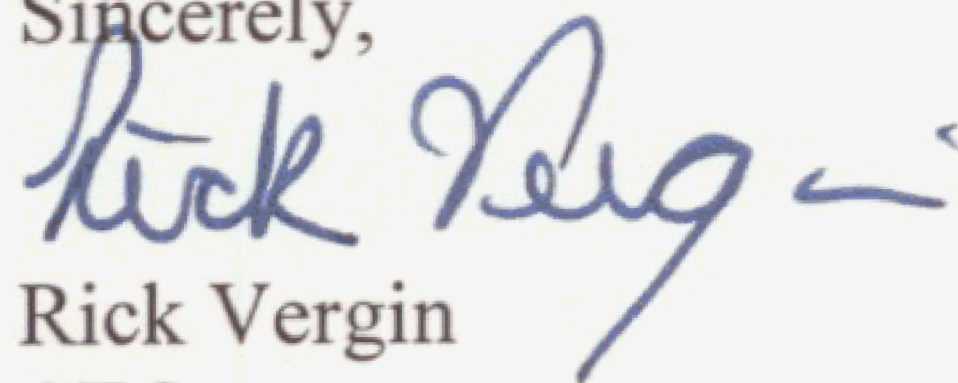
Options ii. and iii. offer the customer the ability to use the same equipment they use to access their interconnected VOIP service to update their Registered Location.

**Technical Solutions for Nomadic Subscribers**

At this point in time CTC Telcom's VOIP service offering does not allow customers to change locations without notifying the customer service department, and in no event are location changes to places outside the service area permitted, i.e. we do not allow mobility. Subscribers are made aware of this limitation by plain and prominent discussion in the information provided.

Questions regarding this compliance letter should be directed to Rick Vergin at (715) 458-5414.

Sincerely,



Rick Vergin  
CEO

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Cameron WI 54822

Cc: Kathy Berthot  
Janice Myles  
Best Copy and Printing